

## Initial site clean

Remove all debris off the product and vacuum the surface to remove any fine particulate soiling.

## Daily Cleaning

- Brush(optional) or vacuum to remove dry soiling
- Remove chewing gum and other sticky deposits
- Remove spots with a neutral spot cleaner ensuring the area treated is thoroughly rinsed with clean water

## Regular Maintenance Cleaning

- Repeat as above Daily Clean to ensure all dry particulate soiling and sticky residue are removed
- Clean matting to remove all residual soiling using one of the following methods:
  - Dry compound clean. This can be done manually with a brush or using a brush action machine. Ensure all powder residues are thoroughly removed by vacuuming.
  - Counter rotating brush head machine using a neutral detergent suitable for polyamide fibres, ensuring all detergent residues are removed by rinsing thoroughly with water

## Periodic Cleaning – mat and matwell

- Repeat as above Daily Clean to ensure all dry particulate soiling and sticky residue are removed from the surface of the matting
- Remove matting sections from the matwell taking care to note the position of each section for correct replacement. Clean residual soiling in matwell
- Clean matting to remove all compacted residual soiling using one of the following methods:
  - Hot water extraction using a neutral detergent suitable for polyamide fibres, ensuring all detergent residues are removed by rinsing thoroughly with water
  - Jet wash ensuring matting sections are dry on the reverse side before replacing.

*Note: hot water extraction cleaning can be carried out with the matting sections in situ provided the matting is not allowed to get saturated on the underside. Do not exceed 50°C temperature when using hot water systems.*

## General Tips

- An entrance system works more effectively when clean and free from residual soiling
- Regular cleaning is more beneficial and cost effective than occasional heavy cleaning
- Always follow Health and Safety Guidance particularly for lifting mat sections
- Always follow the manufacturer's instructions for cleaning products
- Remember bold colours may need to be cleaned more frequently to retain their appearance and avoid tracking in walking areas

## Protect newly laid flooring

All newly laid floors including entrance matting should be covered and protected from all other trades during building or remedial works with a suitable non-staining protective covering

## Use recommended cleaning products

High quality cleaning products and equipment ensure efficient maintenance and represent only a small proportion of maintenance costs

## Frequently asked questions

### How often should I clean and maintain my mat?

A daily and regular cleaning regime should be in place to ensure the matting retains its performance.

The frequency of vacuuming and regular cleaning will depend upon the traffic volume and soiling type for each individual entrance

### How do I remove chewing gum and soiling?

Chewing gum should be removed using a proprietary product such as a gum remover gel.

Other spots and spillages should respond to the methods mentioned above.

### Can high alkaline cleaners or bleaching agents be used on wiper strips?

Only pH neutral cleaning products suitable for polyamide fibres should be used to clean the wiper strips.

## Cleaning material and equipment suppliers

The following suppliers offer machines and product suitable for use with Nuway Tuftiguard, the list is by no means exhaustive

Envirodry                      Tel: +44 (0)8707 337733  
   Fax: +44 (0)8707 337734

Prochem Europe              Tel: +44 (0)20 8974 1515  
   Fax: +44 (0)20 8974 1511

Duplex                              Tel: +44 (0)1227 771276  
   Fax: +44 (0)1227 770220

Rotowash                        Tel: +44 (0)20 8847 4545  
   Fax: +44 (0)20 8569 7906

Karcher (UK)                    Tel: +44 (0)1295 752000  
   Fax: +44 (0)1295 752053

Fleetlight (Gum-Solv)        Tel: +44 (0)20 8466 7848  
   Fax: +44 (0)20 8466 9849

Forbo Flooring UK Limited cannot accept any responsibility for product recommendations made by other manufacturers, but should you require further information please contact our Technical Service Department

In addition to above, specialist matwell and matting cleaning contractors are available to undertake remedial cleaning. Please contact Forbo Technical Service Department for further information.

## CONTACT US:

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